

Product Return for Credit (No Fault Products return - Not RMA/RA form)



Return for Credit No. (RCN) _____

Please refer to the Terms & Conditions below

Date Request:		Request By (Name):		Tel No.	Fax No.
Company Name:				Branch (Location):	
Product Name	Product No.	** Original Invoice No.	Serial No.	Reason for Return	

Please Fax request to: (02) 9929 3490 or call (02) 99293837 for the Return for Credit Number!

"All Returns Must Have **Original Invoice Number and RCN (Return for Credit No.)** Clearly Labelled or Written On The Outside Of The Carton Otherwise Goods Will Be Returned To Sender"

- No items shall be returned to HiTV without an Return for Credit Number (RCN). RCN can be obtained from HiTV office at Tel: (02)99293837 or by fax back this form to (02)99293490.
- This form must be completed in full with signature and FAX back to HiTV (02) 9929 3490.**
- HiTV will start process your product return request upon receiving this form with signature as you have accept the terms and conditions detailed in this form.
- All goods/products must be returned within 7 working days after RCN is issued. RCN only valid for 7 working days.
- Any product returned within 15 business days of the original invoice date, HiTV will return full credit or cheque as customer requirement.**
 Any product returned within 6 weeks of the original invoice date, you will be charged 20% restocking fee.
 Any product returned within 8 weeks of the original invoice date, you will be charged 30% restocking fee.
 Any product purchased more than 8 weeks of original invoice date, products can not be returned for credit
- All returned goods must have complete accessories as original package, and it must be undamaged; otherwise you will be charged for any missing or damaged parts.**
- All the returned products/parts will be tested, if any faults are found on the products/parts, you will be charged for whole set or faulty parts
- Customer is responsible for goods return freight. Issuing of RCN is not a guaranteed the stock will be approved for credit.

Term & Condition are subjected to change without notice. I understand and accept the HiTV's terms and conditions of "Return for Credit".

Print Name: _____ Signature: _____ Date: _____

HITV COMMUNICATIONS OFFICE USE ONLY

RA Department record check _____	Check By _____	Memo _____		Signature / Date _____
Account Department record check APPROVED / DENIED	Check By _____	Account Signature _____	Final Approved by (Sign) _____	Date _____
Logistic control processed by _____ Sign _____	Test By _____	Test result / follow ups _____		Signature / Date _____